



June 2010

Dear Customers

Sports Centre Closure 7am to 9am Monday to Friday from September 2010

Following my previous correspondence with regard to the imminent closure of the sports centre from 7am to 9am Monday to Friday from 1st September 2010, I thought I would provide a little more detail for you as I have received a number of emails and letters.

Please be assured that it is with regret that we've reached this painful decision. Over the last few months we have looked at various models, including, but not exhaustively:

- (1) keeping the centre open as it currently is, but altering our staffing cover slightly;
- (2) reducing the opening hours much more dramatically (our original proposal saw the centre opening at 3pm) and reducing staffing considerably (this followed a meeting with the City and County Council endorsing this approach).

The strategy we have adopted, will see the staff and their related costs reduce dramatically as we will not only open slightly later, but we will also alter how we operate the centre during the day. The models were reviewed by our governors, many of whom are business professionals, and our staff as part of staff consultation.

As regrettable as it is to lose staff, for our customers, it is far less severe than, for example, closing the centre for the bulk of the day; although I appreciate completely that some of you as customers will be affected and we'll lose you.

With this approach, we should see the centre recover its deficit of £157k within 3 years.

Whilst the decision remains, if you wish for me to arrange a meeting so that I can give any further information, please can you provide your name, address, email or telephone contact details together with the questions you wish to raise to Reception in the sports centre before 30th June. If there are lots of people who wish for a meeting to take place, this will need to be carefully managed. If you are willing to be a spokesperson, please indicate this when providing your contact details and I will be in touch.

I do hope that you can remain a customer.

Yours faithfully

Tracy Roden
College Business Manager